

STATE OF INDIANA

Request for Proposal 17-003

INDIANA DEPARTMENT OF ADMINISTRATION

**On Behalf Of
Indiana Department of Education**

Solicitation For:

**Monitoring of disproportionality compliance and providing a
technical assistance resource center for Local Education Agencies
and/or**

**Calculating disproportionality data and providing a
disproportionality data website**

Response Due Date: June 30, 2016 @ 3:00 PM EST

**Teresa Deaton-Reese, Strategic Sourcing Analyst
Indiana Department of Administration
Procurement Division
402 W. Washington St., Room W468**

SECTION ONE GENERAL INFORMATION AND REQUESTED PRODUCTS/SERVICES

1.1 INTRODUCTION

In accordance with Indiana statute, including IC 5-22-9, the Indiana Department of Administration (IDOA), acting on behalf of the Indiana Department of Education (IDOE) requires assistance in the monitoring of disproportionality compliance and providing a technical assistance resource center for Local Education Agencies (LEAs) for the Office of Special Education (OSE). It is the intent of IDOA to solicit responses to this Request for Proposals (RFP) in accordance with the statement of work, proposal preparation section, and specifications contained in this document. This RFP is being posted to the IDOA website (<http://www.IN.gov/idoa/2354.htm>) for downloading. A nominal fee will be charged for providing hard copies. Neither this RFP nor any response (proposal) submitted hereto are to be construed as a legal offer.

1.2 DEFINITIONS AND ABBREVIATIONS

Following are explanations of terms and abbreviations appearing throughout this RFP. Other special terms may be used in the RFP, but they are more localized and defined where they appear, rather than in the following list.

IAC	Indiana Administrative Code
IC	Indiana Code
CUF	Commercially Useful Function – A business function that supports the scope of this solicitation
Full Time Equivalent (FTE)	The State defines FTE as a measurement of an employee's productivity when executing the scope of work in this RFP for a specific project or contract. An FTE of 1 would mean that there is one worker fully engaged on a project. If there are two employees each spending 1/2 of their working time on a project that would also equal 1 FTE
Implementation	The successful implementation of monitoring of disproportionality compliance and providing a technical assistance resource center for Local Education Agencies as specified in the contract resulting from this RFP
IDOE	Indiana Department of Education
Installation	The delivery and physical setup of products or services requested in this RFP
LEAs	Local Educational Agencies

OSE	Office of Special Education
Other Governmental Body	An agency, a board, a branch, a bureau, a commission, a council, a department, an institution, an office, or another establishment of any of the following: <ol style="list-style-type: none"> 1) The judicial branch 2) The legislative branch 3) A political subdivision (includes towns, cities, local governments, etc.) 4) A state educational institution
Products	Tangible goods or manufactured items as specified in this RFP
Proposal	An offer as defined in IC 5-22-2-17
Respondent	An offeror as defined in IC 5-22-2-18. The State will not consider a proposal responsive if two or more offerors submit a joint or combined proposal. One entity or individual must be clearly identified as the respondent who will be ultimately responsible for performance of the contract
Services	Work to be performed as specified in this RFP
State	The State of Indiana
State Agency	As defined in IC 4-13-1, "state agency" means an authority, board, branch, commission, committee, department, division, or other instrumentality of the executive, including the administrative, department of state government
Total Bid Amount	The amount that the respondent proposes on Attachment D that represents their total, all-inclusive price.
Vendor	Any successful respondent selected as a result of the procurement process to deliver the products or services requested by this RFP

1.3 PURPOSE OF THE RFP

The purpose of this RFP is to select a vendor that can satisfy the State's need for (a) monitoring of disproportionality compliance and providing a technical assistance resource center for Local Education Agencies (LEAs) and (b) calculating disproportionality data and providing a disproportionality data website for Local Education Agencies. It is the intent of the Indiana Department of Education to contract with a vendor(s) that provides quality data analysis to determine LEA disproportionality compliance and will also serve as a resource center to support Local Education Agencies (LEAs) for the Office of Special Education

1.4 SUMMARY SCOPE OF WORK

Monitoring of disproportionality compliance and providing a technical assistance resource center for
Local Education Agencies

30%*	LEA File Reviews
10%*	Project Management
60%*	Resource Center for LEAs
100%	Total

Calculating disproportionality data and providing a disproportionality data website

60%*	LEA Data calculation
10%*	Project Management
30%*	Creation and Maintenance of Data Website
100%	Total

*The percentages in this chart are projections. Vendor may justify revisions.

DATA

- The US Department of Education, Office of Special Education Programs (OSEP), requires States to monitor their LEA's to examine regulatory requirements regarding disproportionality and over identification.
- IDEA Regulations:
 - Require policies and procedures-The State must have in effect, consistent with the purposes of 34 CFR Part 300 and with section 618(d) of the Act, policies and procedures designed to prevent the inappropriate over identification or disproportionate representation by race and ethnicity of children as children with disabilities, including children with disabilities with a particular impairment described in 34 CFR 300.8 of the IDEA regulations. [34 CFR 300.173] [20 U.S.C. 1412(a)(24)]
 - Require collection and examination of data regarding disproportionality-Each State that receives assistance under Part B of the Act, and the Secretary of the Interior, must provide for the collection and examination of data to determine if significant disproportionality based on race and ethnicity is occurring in the State and the local educational agencies (LEAs) of the State with respect to:
 - The identification of children as children with disabilities, including the identification of children as children with disabilities in accordance with a particular impairment described in section 602(3) of the Act;
 - The placement in particular educational settings of these children (LRE); and
 - The incidence, duration, and type of disciplinary actions, including suspensions and expulsions. [34 CFR 300.646(a)] [20 U.S.C. 1418(d)(1)]
 - Establish requirements for review and revision of policies, practices and procedures-In the case of a determination of significant disproportionality with respect to the identification of children as children with disabilities, or the placement in particular educational settings of these children, in accordance with §300.646(a) of the IDEA regulations, the State or the Secretary of the Interior must:

- Provide for the review and, if appropriate revision of the policies, procedures, and practices used in the identification or placement to ensure that the policies, procedures, and practices comply with the requirements of the Act.
 - Require any LEA identified under §300.646(a) of IDEA to reserve the maximum amount of funds under section 613(f) of the Act to provide comprehensive coordinated early intervening services to serve children in the LEA, particularly, but not exclusively, children in those groups that were significantly over identified under §300.646(a) of the IDEA regulations; and
 - Require the LEA to publicly report on the revision of policies, practices, and procedures described under §300.646(b)(1) of the IDEA regulations. [34 CFR 300.646(b)] [20 U.S.C. 1418(d)(2)]
- Require States to disaggregate data on suspension and expulsion rates by race and ethnicity-The State educational agency must examine data, including data disaggregated by race and ethnicity, to determine if significant discrepancies are occurring in the rate of long-term suspensions and expulsions of children with disabilities:
 - Among LEA's in the State; or Compared to the rates for nondisabled children within those agencies. [34 CFR 300.170(a)] [20 U.S.C. 1412(a)(22)(A)]
- Require States to monitor their LEA's to examine disproportionality-The State must monitor the LEA's located in the State, using quantifiable indicators in each of the following priority areas, and using such qualitative indicators as are needed to adequately measure performance in those areas, [including] disproportionate representation of racial and ethnic groups in special education and related services, to the extent the representation is the result of inappropriate identification. [34 CFR 300.600(d)(3)] [20 U.S.C. 1416(a)(3)(C)]
- **Description of Indicators:**
 - **Indicator 4A**-Number of students with a disability receiving out-of-school suspension and/or expulsion cumulatively exceeding 10 days in a school year for each LEA <http://www.doe.in.gov/specialed/indicators-4a-4b-suspensionexpulsion>
 - **Indicator 4B**-Number of students with a disability receiving out-of-school suspension and/or expulsion exceeding 10 days in a school year for each racial/ethnic group (American Indian or Alaskan Native, Asian, Hispanic, Black, White, Multiracial, Native Hawaiian or Other Pacific Islander) in each LEA <http://www.doe.in.gov/specialed/indicators-4a-4b-suspensionexpulsion>
 - **Indicator 9**-Number of students identified as eligible for special education for each racial/ethnic group (American Indian or Alaskan Native, Asian, Hispanic, Black, White, Multiracial, Native Hawaiian or Other Pacific Islander) in each LEA <http://www.doe.in.gov/specialed/indicators-9-10-disproportionate-representation-special-education>
 - **Indicator 10**-Number of students with disabilities in each disability category (Cognitive Disability, Specific Learning Disability, Emotional Disability, Language or Speech Impairment, Other Health Impairment, Autism) for each racial/ethnic group (American Indian or Alaskan Native, Asian, Hispanic, Black, White, Multiracial, Native Hawaiian or Other Pacific Islander) in each LEA

<http://www.doe.in.gov/specialed/indicators-9-10-disproportionate-representation-special-education>

- **Description of Significant Disproportionality:** LEAs are also monitored for compliance for the following three areas of Significant Disproportionality
 - **Disability:** Overall special education identification rate for seven racial/ethnic categories (American Indian or Alaskan Native, Asian, Hispanic, Black, White, Multiracial, Native Hawaiian or Other Pacific Islander) within each of six disability categories (Cognitive Disability, Specific Learning Disability, Emotional Disability, Language or Speech Impairment, Other Health Impairment, Autism)
 - **Placement/Setting (LRE):** for seven racial/ethnic categories (American Indian or Alaskan Native, Asian, Hispanic, Black, White, Multiracial, Native Hawaiian or Other Pacific Islander) in LRE Code 51 (Students in a Resource Room, 40%-79% of the school day), LRE Code 52 (Students in a Separate class, less than 40% of the school day), and combined LRE Code 53 (Students in a Separate Day School Facility, +50% of the school day)/LRE Code 54 (Students in a Residential Facility, +50% of the school day)
 - **Discipline:** for seven racial/ethnic categories (American Indian or Alaskan Native, Asian, Hispanic, Black, White, Multiracial, Native Hawaiian or Other Pacific Islander) in three areas: In School Suspension (ISS) more than 10 days, Out-of-school suspension (OSS) and/or expulsion totaling 10 days or less, Out-of-school suspension (OSS) and/or expulsion totaling more than 10 days

Monitoring of disproportionality compliance

- The vendor will use data and tools provided by the IDOE to complete file reviews
- The file review process will utilize the Indiana IEP system or IDOA's Syncplicity for federal special education indicators 4A, 4B, 9, 10
- File reviews consist of an evaluation of student files provided by the LEA based on Student Identification Numbers (STNs) provided by IDOE. The file reviews utilize existing rubrics provided by IDOE which can be accessed under 'Information and Guidance':
<http://www.doe.in.gov/specialed/indicators-4a-4b-suspensionexpulsion> and
<http://www.doe.in.gov/specialed/indicators-9-10-disproportionate-representation-special-education>.
- Vendor will complete file reviews to determine if LEA is compliant/noncompliant for federal Special Education Indicators 4A, 4B, 9, 10

Calculation of disproportionality Data

- The vendor will use data and tools provided by the IDOE to determine LEA compliance via risk ratio calculations
- Vendor will analyze two years of data to assist in determining if LEA is compliant/noncompliant for federal Special Education Indicators 4A, 4B, 9, 10
- Vendor will analyze two years of data to determine compliance/noncompliance for the three Significant Disproportionality categories for every LEA

- Vendor will analyze one year of data to determine if LEA has future potential to be found Significantly Disproportionate
- The vendor will create and maintain a password protected data website for LEAs. This website will include LEA specific data that will look something like the following charts. The website must be compliant with federal FERPA/ADA regulations.

Out-of-school Suspension/Expulsion totaling more than 10 days							
Ethnicity	Total Disability	Disability by Race	Total Discipline	Discipline by Race	Risk Index	Risk Index - All Others	Relative Risk Ratio
2012-2013							
American Indian or Alaskan Native	1,694	5	21	0	0.00%	1.24%	0.0000
Asian	1,694	5	21	0	0.00%	1.24%	0.0000
Hispanic	1,694	154	21	2	1.30%	1.23%	1.0526
Black, Not of Hispanic Origin	1,694	846	21	14	1.65%	0.83%	2.0047
White, Not of Hispanic Origin	1,694	559	21	2	0.36%	1.87%	0.2137
Multiracial	1,694	128	21	3	2.34%	1.15%	2.0391
Native Hawaiian or Other Pacific Islander	1,694	1	21	0	0.00%	1.24%	0.0000

Autism Spectrum Disorder							
Ethnicity	Total Enrollment	Enrollment by Race	Total Disability	Disability by Race	Risk Index	Risk Index - All Others	Relative Risk Ratio
2013-2014							
American Indian or Alaskan Native	13,768	14	201	0	0.00%	1.46%	0.0000
Asian	13,768	185	201	2	1.62%	1.46%	1.1124
Hispanic	13,768	2,530	201	19	0.75%	1.52%	0.4937
Black, Not of Hispanic Origin	13,768	5,887	201	74	1.31%	1.57%	0.8329
White, Not of Hispanic Origin	13,768	4,387	201	84	2.14%	1.14%	1.8785
Multiracial	13,768	976	201	11	1.13%	1.49%	0.7588
Native Hawaiian or Other Pacific Islander	13,768	9	201	0	0.00%	1.46%	0.0000

GENERAL TIMELINE/RESPONSIBILITIES

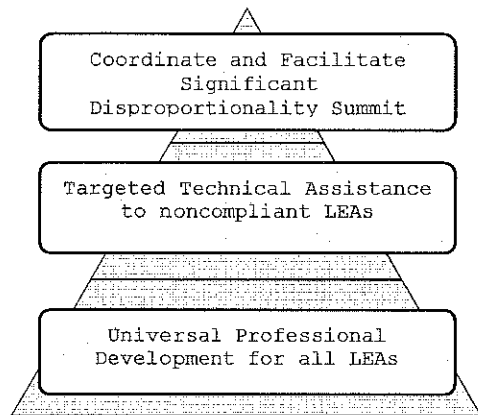
Monitoring of disproportionality compliance

- **TIMELINE and RESPONSIBILITIES:**
 - February/March-vendor and IDOE review Root Cause Analysis and File Review tools (Procedural Surveys and Rubrics) which can be accessed under 'Information and Guidance': <http://www.doe.in.gov/specialed/indicators-4a-4b-suspensionexpulsion> and <http://www.doe.in.gov/specialed/indicators-9-10-disproportionate-representation-special-education> and determine if revisions are necessary

- April-vendor provides File Review training to their staff which includes interrater reliability; applicable IDOE staff audit the training
- May-IDOE notifies LEAs of Significant Disproportionality and required action items
- May-IDOE notifies LEAs that are above the risk ratio threshold that additional file reviews are needed for Indicators 4a/b, 9 and/or 10 as well as the LEAs' next required action items
- May-vendor sends Root Cause Analysis tool to LEAs who are significantly disproportionate
- May-LEAs complete Root Cause Analysis and return to vendor who analyzes the responses and identifies key areas of need
- May-vendor submits results of LEA Root Cause Analysis to IDOE by June
- The analysis will be used to inform the planning of the LEA Significant Disproportionality Summit
- The Root Cause Analysis will help guide LEAs when allocating 15% of their Part B funds for Coordinated Early Intervening Services (CEIS)
- May- For LEAs in need of file reviews for Indicator 4a/b, 9 and/or 10, vendor sends notification to LEAs providing a procedural survey, student file submission requests, and instructions for completion
- June-vendor coordinates and facilitates Significant Disproportionality Summit (with input from IDOE) including but not limited to: logistics, agenda, presenters, etc.
- June-August-vendor conducts file review process using approved rubric and sufficient communication with LEAs in order to ensure file review reflects complete and accurate information
- June-August-vendor provides weekly file review status updates
- September-vendor provides IDOE with file review results for each LEA (IDOE sends compliance results to LEAs in November)
- Vendor analyzes the results of the procedural reviews, file reviews, Root Cause Analyses of LEAs that are out of compliance to identify common issues; vendor works with these LEAs to provide ongoing technical assistance and/or professional development for the duration of the contract
- TOOLS/OTHER RESPONSIBILITIES:
 - Vendor may be asked to provide a secure portal for upload of confidential student file review documents (FERPA compliant)
 - Vendor will provide detailed timeline of deliverables
 - Vendor will maintain Protocol Manual including all vendor responsibilities and all applicable supporting documents and documentation
 - Vendor will be responsible for creating meeting agenda, with IDOE input, as well as taking notes
 - Vendor will provide status updates to IDOE at regular intervals
 - Vendor will provide any miscellaneous reports needed throughout contract period
 - Vendor may develop alternate electronic versions of current tools such as Root Cause Analysis, File Review Rubrics, Procedural Survey, etc. (optional, not required)
 - Vendor will become a member of and attend quarterly Indiana Resource Network (IRN) meetings <http://www.doe.in.gov/specialed/indiana-resource-network>

- Vendor will communicate with IDOE and LEAs via email, phone calls and in person meetings; meetings with IDOE will be held at 115 W Washington, Indianapolis, IN
- Vendor will follow IDOA's travel and reimbursement rules
- Vendor will submit an end of year summary of work within 90 days of end of contract

TECHNICAL ASSISTANCE



In addition to the determination of compliance, the vendor will be required to provide a three tiered professional development/technical assistance approach.

Tier One involves universal professional development for all LEAs. This may be in the form of online webinars, documents, tools, and general resources.

Tier Two includes targeted technical assistance to specific LEAs who are noncompliant for Indicators 4a, 4b, 9, 10 and/or have been identified as being Significantly Disproportionate. This is to be individualized per each LEA and could be in the form of in person and/or virtual needs assessment planning, LEA leadership team meetings/trainings, and/or staff professional development.

Tier Three encompasses the coordination and facilitation of a Significant Disproportionality Summit for LEAs that are found noncompliant for any of the three Significant Disproportionality categories. IDOE will partner with the vendor in the planning and implementation of the summit. The vendor will be responsible for the logistics, agenda, presenters, etc. The vendor will work with LEAs that, as a result of being significantly disproportionate, must expend 15% of their Part B federal dollars towards Coordinated Early Intervening Services (CEIS). The Root Cause Analysis will help guide LEAs when allocating 15% of their Part B funds for CEIS.

For Tier Two and Tier Three, the vendor will assist LEAs by implementing evaluation methods to address the specific areas of need as identified by the Root Cause Analysis, by collecting and

analyzing both quantitative and qualitative data related to the specific area of disproportionality, and by prioritizing the individual LEA's required action items.

In aggregate, the State expects to spend approximately \$250,000 on a contract for Monitoring of disproportionality compliance and providing a technical assistance resource center for Local Education Agencies. This figure will be used as the state's baseline estimate for cost evaluation. These figures are only an estimate and are not to be construed as an amount to be offered under this RFP.

Calculation of disproportionality Data

GENERAL TIMELINE/RESPONSIBILITIES

- **TIMELINE and RESPONSIBILITIES:**
 - Late fall/early winter-vendor receives data from IDOE and checks, cleans and analyzes data
 - January-vendor submits two years of disaggregated discipline data to IDOE which reflects those LEAs that are compliant/noncompliant for the three Significant Disproportionality Discipline categories
 - January-vendor submits one year of disaggregated discipline data to determine which LEAs have future potential compliance/noncompliance for the three Significant Disproportionality categories
 - April-vendor submits remaining disability category and placement data analysis to IDOE for Indicators 4a/b, 9 and 10 and remaining two Significant Disproportionality categories (Disability Category and Placement/LRE)
 - May-IDOE receives this data analysis and notifies LEAs of Significant Disproportionality and required action items
 - May-IDOE notifies LEAs that are above the risk ratio threshold that additional file reviews are needed for Indicators 4a/b, 9 and/or 10 as well as the LEAs' next required action items
- **TOOLS/OTHER RESPONSIBILITIES:**
 - Vendor will provide detailed timeline of deliverables
 - Vendor will maintain Protocol Manual including all vendor responsibilities and all applicable supporting documents and documentation
 - Vendor will be responsible for creating meeting agenda, with IDOE input, as well as taking notes
 - Vendor will provide status updates to IDOE at regular intervals
 - Vendor will provide any miscellaneous reports needed throughout contract period
 - Vendor may develop alternate electronic versions of current tools and/or spreadsheets (optional, not required)
 - Vendor will become a member of and attend quarterly Indiana Resource Network (IRN) meetings <http://www.doe.in.gov/specialed/indiana-resource-network>
 - Vendor will communicate with IDOE and LEAs via email, phone calls and in person meetings; meetings with IDOE will be held at 115 W Washington, Indianapolis, IN
 - Vendor will follow IDOA's travel and reimbursement rules
 - Vendor will submit an end of year summary of work within 90 days of end of contract

In aggregate, the State expects to spend approximately \$115,000 on a contract for Calculation of disproportionality Data for Local Education Agencies. This figure will be used as the state's baseline estimate for cost evaluation. These figures are only an estimate and are not to be construed as an amount to be offered under this RFP.

1.5 RFP OUTLINE

The outline of this RFP document is described below:

Section	Description
Section 1 – General Information and Requested Products or Services	This section provides an overview of the RFP, general timelines for the process, and a summary of the products/services being solicited by the State/Agency via this RFP
Section 2 – Proposal Preparation Instruction	This section provides instructions on the format and content of the RFP including a Letter of Transmittal, Business Proposal, Technical Proposal, and a Cost Proposal
Section 3 – Proposal Evaluation Criteria	This sections discusses the evaluation criteria to be used to evaluate respondents' proposals
Attachment A	M/WBE Participation Plan Form
Attachment B	Sample Contract
Attachment C	Cost Proposal Template
Attachment D	Business Proposal Template
Attachment E	Technical Proposal Template - Monitoring
Attachment F	Technical Proposal Template - Calculation
Attachment G	Q&A Template
Attachment H	RFP Check List
Attachment I	Intent to Respond

1.6 QUESTION/INQUIRY PROCESS

All questions/inquiries regarding this RFP must be submitted in writing by the deadline of **3:00 p.m. Eastern Time on June 10, 2016**. Questions/Inquiries may be submitted in Attachment G, Q&A Template, via email to rfp@idoa.IN.gov and must be received by the time and date indicated above.

Following the question/inquiry due date, Procurement Division personnel will compile a list of the questions/inquiries submitted by all Respondents. The responses will be posted to the IDOA website according to the RFP timetable established in Section 1.24. The question/inquiry and answer link will become active after responses to all questions have been compiled. Only answers posted on the IDOA website will be considered official and valid by the State. No Respondent shall rely upon, take any action, or make any decision based upon any verbal communication with any State employee.

Inquiries are not to be directed to any staff member of IDOE. Such action may disqualify Respondent from further consideration for a contract resulting from this RFP.

If it becomes necessary to revise any part of this RFP, or if additional information is necessary for a clearer interpretation of provisions of this RFP prior to the due date for proposals, an addendum will be posted on the IDOA website. If such addenda issuance is necessary, the Procurement Division may extend the due date and time of proposals to accommodate such additional information requirements, if required.

1.7 DUE DATE FOR PROPOSALS

All proposals must be received at the address below by the Procurement Division no later than **3:00 p.m. Eastern Time** on June 30, 2016. Each Respondent must submit **one original CD-ROM (marked "Original") and five (5) complete copies on CD-ROM** of the proposal, including the Transmittal Letter and other related documentation as required in this RFP. The **original CD-ROM** will be considered the official response in evaluating responses for scoring and protest resolution. **The respondent's proposal response on this CD may be posted on the IDOA website, (<http://www.in.gov/idoa/2462.htm>) if recommended for selection.** Each copy of the proposal must follow the format indicated in Section Two of this document. Unnecessarily elaborate brochures or other presentations, beyond those necessary to present a complete and effective proposal, are not desired. All proposals must be addressed to:

Indiana Department of Administration
Procurement Division
402 West Washington Street, Room W468
Indianapolis, IN 46204

If you hand-deliver solicitation responses:

To facilitate weapons restrictions at Indiana Government Center North and Indiana Government Center South, as of **July 21, 2008**, the public must enter IGC buildings through a designated public entrance. The public entrance to Indiana Government Center South is located at 302 W. Washington St. (the eastern-most Washington St. entrance). This entrance will be equipped with metal detectors and screening devices monitored by Indiana State Police Capitol Police. Passing through the public entrance may take some time. Please be sure to take this information into consideration if your company plans to submit a solicitation response in person.

If you ship or mail solicitation responses: United States Postal Express and Certified Mail are both delivered to the Government Center Central Mailroom, and not directly to the Procurement Division. It is the responsibility of the Respondent to make sure that solicitation responses are received by the Procurement Division at the Department of Administration's reception desk on or

before the designated time and date. Late submissions will not be accepted. The Department of Administration, Procurement Division clock is the official time for all solicitation submissions.

Regardless of delivery method, all proposal packages must be sealed and clearly marked with the RFP number, due date, and time due. IDOA will not accept any unsealed bids. Any proposal received by the Department of Administration, Procurement Division after the due date and time will not be considered. Any late proposals will be returned, unopened, to the Respondent upon request. All rejected proposals not claimed within 30 days of the proposal due date will be destroyed.

No more than one proposal per Respondent may be submitted.

The State accepts no obligations for costs incurred by Respondents in anticipation of being awarded a contract.

1.8 PRE-PROPOSAL CONFERENCE

A pre-proposal conference will be held on June 8, 2016 at 1:30 PM EST in Indiana Government Center South Conference Center Room 17. At this conference, potential respondents may ask questions about the RFP and the RFP process. Respondents are reminded that no answers issued verbally at the conference are binding on the State and any information provided at the conference, unless it is later issued in writing, also is not binding on the State.

1.9 MODIFICATION OR WITHDRAWAL OF OFFERS

Modifications to responses to this RFP may only be made in the manner and format consistent with the submittal of the original response, acceptable to IDOA and clearly identified as a modification.

The Respondent's authorized representative may withdraw the proposal, in person, prior to the due date. Proper documentation and identification will be required before the Procurement Division will release the withdrawn proposal. The authorized representative will be required to sign a receipt for the withdrawn proposal.

Modification to, or withdrawal of, a proposal received by the Procurement Division after the exact hour and date specified for receipt of proposals will not be considered.

1.10 PRICING

Pricing on this RFP must be firm and remain open for a period of not less than 180 days from the proposal due date. Any attempt to manipulate the format of the document, attach caveats to pricing, or submit pricing that deviates from the current format will put your proposal at risk.

Please refer to the Cost Proposal sub-section under Section 2 for a detailed discussion of the proposal pricing format and requirements.

1.11 PROPOSAL CLARIFICATIONS AND DISCUSSIONS, AND CONTRACT DISCUSSIONS

The State reserves the right to request clarifications on proposals submitted to the State. The State also reserves the right to conduct proposal discussions, either oral or written, with Respondents. These discussions could include request for additional information, request for cost or technical proposal revision, etc. Additionally, in conducting discussions, the State may use information derived from proposals submitted by competing respondents only if the identity of the respondent providing the information is not disclosed to others. The State will provide equivalent information to all respondents which have been chosen for discussions. Discussions, along with negotiations with responsible respondents may be conducted for any appropriate purpose.

The Procurement Division will schedule all discussions. Any information gathered through oral discussions must be confirmed in writing.

A sample contract is provided in Attachment B. Any requested changes to the sample contract must be submitted with your response (See Section 2.3.5 for details). The State reserves the right to reject any of these requested changes. It is the State's expectation that any material elements of the contract will be substantially finalized prior to contract award.

1.12 BEST AND FINAL OFFER

The State may request best and final offers from those Respondents determined by the State to be reasonably viable for contract award. However, the State reserves the right to award a contract on the basis of initial proposals received. Therefore, each proposal should contain the Respondent's best terms from a price and technical standpoint.

Following evaluation of the best and final offers, the State may select for final contract negotiations/execution the offers that are most advantageous to the State, considering cost and the evaluation criteria in this RFP.

1.13 REFERENCE SITE VISITS

The State may request a site visit to a Respondent's working support center to aid in the evaluation of the Respondent's proposal. Site visits, if required will be discussed in the technical proposal.

1.14 TYPE AND TERM OF CONTRACT

The State intends to sign a contract(s) with one or more Respondent(s) to fulfill the requirements in this RFP.

The term of the contract shall be for a period of one (1) year from the date of contract execution. There may be three (3) one-year renewals for a total of four (4) years at the State's option.

1.15 CONFIDENTIAL INFORMATION

Respondents are advised that materials contained in proposals are subject to the Access to Public Records Act (APRA), IC 5-14-3 *et seq.*, and, after the contract award, the entire RFP file may be

viewed and copied by any member of the public, including news agencies and competitors. Respondents claiming a statutory exception to the APRA must indicate so in the Transmittal Letter. Confidential Information must also be clearly marked in a separate folder on any included CD-ROM. The Respondent must also specify which statutory exception of APRA that applies. The State reserves the right to make determinations of confidentiality. If the Respondent does not identify the statutory exception, the Procurement Division will not consider the submission confidential. If the State does not agree that the information designated is confidential under one of the disclosure exceptions to APRA, it may seek the opinion of the Public Access Counselor. Prices are not confidential information.

1.16 TAXES

Proposals should not include any tax from which the State is exempt.

1.17 PROCUREMENT DIVISION REGISTRATION

In order to receive an award, you must be registered as a bidder with the Department of Administration, Procurement Division. Therefore, to ensure there is no delay in the award all Respondents are strongly encouraged to register prior to submission of their response. Respondents should go to www.in.gov/idoa/2464.htm.

1.18 SECRETARY OF STATE REGISTRATION

If awarded the contract, the Respondent will be required to register, and be in good standing, with the Secretary of State. The registration requirement is applicable to all limited liability partnerships, limited partnerships, corporations, S-corporations, nonprofit corporations and limited liability companies. Information concerning registration with the Secretary of State may be obtained by contacting:

Secretary of State of Indiana
Corporation Division
402 West Washington Street, E018
Indianapolis, IN 46204
(317) 232-6576
www.in.gov/sos

1.19 COMPLIANCE CERTIFICATION

Responses to this RFP serve as a representation that it has no current or outstanding criminal, civil, or enforcement actions initiated by the State, and it agrees that it will immediately notify the State of any such actions. The Respondent also certifies that neither it nor its principals are presently in arrears in payment of its taxes, permit fees or other statutory, regulatory or judicially required payments to the State. The Respondent agrees that the State may confirm, at any time, that no such liabilities exist, and, if such liabilities are discovered, that State may bar the Respondent from contracting with the State, cancel existing contracts, withhold payments to setoff such obligations, and withhold further payments or purchases until the entity is current in its payments on its liability to the State and has submitted proof of such payment to the State.

1.20 EQUAL OPPORTUNITY COMMITMENT

Pursuant to IC 4-13-16.5 and in accordance with 25 IAC 5, it has been determined that there is a reasonable expectation of minority and woman business enterprises subcontracting opportunities on a contract awarded under this RFP. Therefore a contract goal of 8% for Minority Business Enterprises and 8 % for Woman Business Enterprises have been established and all respondents will be expected to comply with the regulation set forth in 25 IAC 5.

Failure to address these requirements may impact the evaluation of your proposal.

1.21 MINORITY & WOMEN'S BUSINESS ENTERPRISES RFP SUBCONTRACTOR COMMITMENT

In accordance with 25 IAC 5-5, the respondent is expected to submit with its proposal a MWBE Subcontractor Commitment Form. The Form must show that there are, participating in the proposed contract, Minority Business Enterprises (MBE) and Women Business Enterprises (WBE) listed in the Minority and Women's Business Enterprises Division (MWBED) directory of certified firms located at <http://www.in.gov/idoa/2352.htm>.

If participation is met through use of vendors who supply products and/or services directly to the Respondent, the Respondent must provide a description of products and/or services provided that are directly related to this proposal and the cost of direct supplies for this proposal. Respondents must complete the Subcontractor Commitment Form in its entirety.

Each Respondent must submit separate MWBE Subcontractor Commitment form for each Program Area included in Respondent's proposal. The information reported by the Respondent within the MWBE Subcontract Commitment form should be exclusive to that Program Area MWBE Subcontractor Commitment. Respondents should indicate at the top of the MWBE Commitment forms (attachments A), which Program each form pertains to, as well as making sure each Subcontractor Commitment Letter from the subcontractor contains this information as well.

Failure to meet these goals will affect the evaluation of your Proposal. The Department reserves the right to verify all information included on the MWBE Subcontractor Commitment Form.

Respondents are encouraged to contact and work with MWBED at 317-232-3061 to design a subcontractor commitment to meet established goals as referenced in this solicitation.

Prime Contractors must ensure that the proposed subcontractors meet the following criteria:

- Must be listed on the IDOA Directory of Certified Firms, on or before the proposal due date
- Each firm may only serve as one classification – MBE, WBE, or IVBE (see section 1.21)
- A Prime Contractor who is an MBE or WBE must meet subcontractor goals by using other listed certified firms. Certified Prime Contractors cannot count their own workforce or companies to meet this requirement.

- **Must serve a Commercially Useful Function (CUF).** The firm must serve a value-added purpose on the engagement, as confirmed by the State.
- Must provide goods or service only in the industry area for which it is certified as listed in the directory at <http://www.in.gov/idoa/2352.htm>
- Must be used to provide the goods or services specific to the contract
- National Diversity Plans are generally not acceptable

MINORITY & WOMEN'S BUSINESS ENTERPRISES RFP SUBCONTRACTOR LETTER OF COMMITMENT

A signed letter(s), on company letterhead, from the MBE and/or WBE must accompany the MWBE Subcontractor Commitment Form. Each letter shall state and will serve as acknowledgement from the MBE and/or WBE of its subcontract amount, a description of products and/or services to be provided on this project, and approximate date the subcontractor will perform work on this contract. The State reserves the right to deny evaluation points if the letter(s) is not attached. The State may deny evaluation points if the letter(s) is not attached, not on company letterhead, not signed and/or does not reference and match the subcontract amount and the anticipated period that the Subcontractor will perform work for this solicitation.

By submission of the Proposal, the Respondent acknowledges and agrees to be bound by the regulatory processes involving the State's M/WBE Program. Questions involving the regulations governing the MWBE Subcontractor Commitment Form should be directed to: Minority and Women's Business Enterprises Division at (317) 232-3061 or <http://www.in.gov/idoa/2352.htm>.

1.22 AMERICANS WITH DISABILITIES ACT

The Respondent specifically agrees to comply with the provisions of the Americans with Disabilities Act of 1990 (42 U.S.C. 12101 *et seq.* and 47 U.S.C. 225).

1.23 SUMMARY OF MILESTONES

The following timeline is only an illustration of the RFP process. The dates associated with each step are not to be considered binding. Due to the unpredictable nature of the evaluation period, these dates are commonly subject to change. At the conclusion of the evaluation process, all Respondents will be informed of the evaluation team's findings.

Key RFP Dates

Activity	Date
Issue of RFP	May 20, 2016
Pre-Proposal Conference	June 8, 2016
Deadline to Submit Written Questions	June 10, 2016
Response to Written Questions/RFP Amendments	June 15, 2016

Submission of Proposals	June 30, 2016
<i>The dates for the following activities are target dates only. These activities may be completed earlier or later than the date shown.</i>	
Proposal Evaluation	TBD
Proposal Discussions/Clarifications (if necessary)	TBD
Oral Presentations (if necessary)	TBD
Best and Final Offers (if necessary)	TBD
RFP Award Recommendation	TBD

1.24 CONFLICT OF INTEREST

Any person, firm or entity that assisted with and/or participated in the preparation of this RFP document is prohibited from submitting a proposal to this specific RFP. For the purposes of this RFP “person” means a state officer, employee, special state appointee, or any individual or entity working with or advising the State or involved in the preparation of this RFP proposal. This prohibition would also apply to an entity who hires, within a one-year period prior to the publication of this RFP, a person that assisted with and/or participated in the preparation of this RFP.

SECTION TWO PROPOSAL PREPARATION INSTRUCTIONS

2.1 GENERAL

To facilitate the timely evaluation of proposals, a standard format for proposal submission has been developed and is described in this section. All Respondents are required to format their proposals in a manner consistent with the guidelines described below:

- Each item must be addressed in the Respondent's proposal.
- The Transmittal Letter must be in the form of a letter. The business and technical proposals must be organized under the specific section titles as listed below.
- The electronic copies of the proposal submitted via CD-ROM should be organized to mirror the sections below and the attachments.
- Each item, i.e. Transmittal Letter, Business Proposal, Technical Proposal, Cost Proposal, etc, must be separate stand alone electronic files on the CD-ROM. Please do not submit your proposal as one large file.
- Whenever possible, please submit all attachments in their original format.
- Confidential Information must also be clearly marked in a separate folder/file on any included CD-ROM.

2.2 TRANSMITTAL LETTER

The Transmittal Letter must address the following topics except those specifically identified as "optional."

2.2.1 Agreement with Requirement in listed in Section 1

The Respondent must explicitly acknowledge understanding of the general information presented in Section 1 and agreement with any requirements/conditions listed in Section 1.

2.2.2 Summary of Ability and Desire to Supply the Required Products or Services

The Transmittal Letter must briefly summarize the Respondent's ability to supply the requested products and/or services that meet the requirements defined in Section 2.4 of this RFP. The letter must also contain a statement indicating the Respondent's willingness to provide the requested products and/or services subject to the terms and conditions set forth in the RFP including, but not limited to, the State's mandatory contract clauses.

2.2.3 Signature of Authorized Representative

A person authorized to commit the Respondent to its representations and who can certify that the information offered in the proposal meets all general conditions including the information requested in Section 2.3.4, must sign the Transmittal Letter. **In the Transmittal Letter, please indicate the principal contact for the proposal along with an address, telephone and fax number as well as an e-**

mail address, if that contact is different than the individual authorized for signature.

2.2.4 Respondent Notification

Unless otherwise indicated in the Transmittal Letter, Respondents will be notified via e-mail.

It is the Respondent's obligation to notify the Procurement Division of any changes in any address that may have occurred since the origination of this solicitation. The Procurement Division will not be held responsible for incorrect vendor/contractor addresses.

2.2.5 Confidential Information

Respondents are advised that materials contained in proposals are subject to the Access to Public Records Act (APRA), IC 5-14-3 *et seq.* (see section 1.16).

Provide the following information:

- List all documents where claiming a statutory exemption to the APRA;
- Specify which statutory exception of APRA that applies for each document;
- Provide a description explaining the manner in which the statutory exception to the APRA applies for each document.

2.2.6 Other Information

This item is optional. Any other information the Respondent may wish to briefly summarize will be acceptable.

2.3 BUSINESS PROPOSAL

The Business Proposal must address the following topics except those specifically identified as "optional." **The Business Proposal Template is Attachment D.**

2.3.1 General (optional)

This section of the business proposal may be used to introduce or summarize any information the Respondent deems relevant or important to the State's successful acquisition of the products and/or services requested in this RFP.

2.3.2 Respondent's Company Structure

The legal form of the Respondent's business organization, the state in which formed (accompanied by a certificate of authority), the types of business ventures in which the organization is involved, and a chart of the organization are to be included in this section. If the organization includes more than one product division, the division responsible for the development and marketing of the requested products and/or

services in the United States must be described in more detail than other components of the organization.

2.3.3 Company Financial Information

This section must include the Respondent's financial statement, including an income statement and balance sheet, for each of the two most recently completed fiscal years. The financial statements must demonstrate the Respondent's financial stability. If the financial statements being provided by the Respondent are those of a parent or holding company, additional financial information should be provided for the entity/organization directly responding to this RFP.

2.3.4 Integrity of Company Structure and Financial Reporting

This section must include a statement indicating that the CEO and/or CFO has taken personal responsibility for the thoroughness and correctness of any/all financial information supplied with this proposal. The particular areas of interest to the State in considering corporate responsibility include the following items: separation of audit functions from corporate boards and board members, if any, the manner in which the organization assures board integrity, and the separation of audit functions and consulting services. The State will consider the information offered in this section to determine the responsibility of the Respondent under IC 5-22-16-1(d).

The Sarbanes Oxley Act of 2002, H.R. 3763, is NOT directly applicable to this procurement; however, its goals and objectives may be used as a guide in the determination of corporate responsibility for financial reports.

2.3.5 Contract Terms/Clauses

A sample contract that the state expects to execute with the successful Respondent(s) is provided in Attachment B. This contract contains both mandatory and non-mandatory clauses. Mandatory clauses are listed below and are non-negotiable. Other clauses are highly desirable. It is the State's expectation that the final contract will be substantially similar to the sample contract provided in Attachment B.

In your Transmittal Letter please indicate acceptance of these mandatory contract terms (see section 2.2.2). In this section please review the rest of the contract and indicate your acceptance of the non-mandatory contract clauses. If a non-mandatory clause is not acceptable as worded, suggest specific alternative wording to address issues raised by the specific clause. If you require additional contract terms please include them in this section. To reiterate it's the State's strong desire to not deviate from the contract provided in the attachment and as such the State reserves the right to reject any and all of these requested changes.

The mandatory contract terms are as follows:

- Duties of Contractor, Rate of Pay, and Term of Contract
- Authority to Bind Contractor
- Compliance with Laws
- Drug-Free Workplace Provision and Certification
- Employment Eligibility
- Funding Cancellation
- Governing Laws
- Indemnification
- Information Technology
- Non-Discrimination Clause
- Ownership of Documents and Materials
- Payments
- Penalties/Interest/Attorney's Fees
- Termination for Convenience
- Non-Collusion and Acceptance

Any or all portions of this RFP and any or all portions of the Respondents response may be incorporated as part of the final contract

2.3.6 References

The Respondent must include a list of at least three (3) clients for whom the Respondent has provided products and/or services that are the same or similar to those products and/or services requested in this RFP. Information provided should include the name, address, and telephone number of the client facility and the name, title, and phone/fax numbers of a person who may be contacted for further information.

2.3.7 Registration to do Business

Secretary of State

If awarded the contract, the Respondent will be required to be registered, and be in good standing, with the Secretary of State. The registration requirement is applicable to all limited liability partnerships, limited partnerships, corporations, S-corporations, nonprofit corporations and limited liability companies. The Respondent must indicate the status of registration, if applicable, in this section of the proposal.

Department of Administration, Procurement Division

Additionally, respondents must be registered with the IDOA. This can be accomplished on-line at <http://www.in.gov/idoa/2464.htm>.

The IDOA Procurement Division maintains two databases of vendor information. The Bidder registration database is set up for vendors to register if you are interested in selling a product or service to the State of Indiana. Respondents may register on-line at no cost to become a Bidder with the State of Indiana. To complete the on-line Bidder registration, go to <http://www.in.gov/idoa/2464.htm>. The Bidder

registration offers email notification of upcoming solicitation opportunities, corresponding to the Bidder's area(s) of interest, selected during the registration process. Respondents do need to be registered to bid on and receive email notifications. Completion of the Bidder registration will result in your name being added to the Bidder's Database, for email notification. The Bidder registration requires some general business information, an indication of the types of goods and services you can offer the State of Indiana, and locations(s) within the state that you can supply or service. There is no fee to be placed in Procurement Division's Bidder Database. To receive an award, you must be registered as a bidder. Problems or questions concerning the registration process or the registration form can be e-mailed to Amey Redding, Vendor Registration Coordinator, aredding@idoa.in.gov, or you may reach her by phone at (317) 234-3542.

2.3.8 Authorizing Document

Respondent personnel signing the Transmittal Letter of the proposal must be legally authorized by the organization to commit the organization contractually. This section shall contain proof of such authority. A copy of corporate bylaws or a corporate resolution adopted by the board of directors indicating this authority will fulfill this requirement.

2.3.9 Subcontractors

The Respondent is responsible for the performance of any obligations that may result from this RFP, and shall not be relieved by the non-performance of any subcontractor. Any Respondent's proposal must identify all subcontractors and describe the contractual relationship between the Respondent and each subcontractor. Either a copy of the executed subcontract or a letter of agreement over the official signature of the firms involved must accompany each proposal.

Any subcontracts entered into by the Respondent must be in compliance with all State statutes, and will be subject to the provisions thereof. For each portion of the proposed products or services to be provided by a subcontractor, the technical proposal must include the identification of the functions to be provided by the subcontractor and the subcontractor's related qualifications and experience.

The combined qualifications and experience of the Respondent and any or all subcontractors will be considered in the State's evaluation. The Respondent must furnish information to the State as to the amount of the subcontract, the qualifications of the subcontractor for guaranteeing performance, and any other data that may be required by the State. All subcontracts held by the Respondent must be made available upon request for inspection and examination by appropriate State officials, and such relationships must meet with the approval of the State.

The Respondent must list any subcontractor's name, address and the state in which formed that are proposed to be used in providing the required products or services. The subcontractor's responsibilities under the proposal, anticipated dollar amount for subcontract, the subcontractor's form of organization, and an indication from the

subcontractor of a willingness to carry out these responsibilities are to be included for each subcontractor. This assurance in no way relieves the Respondent of any responsibilities in responding to this RFP or in completing the commitments documented in the proposal. The Respondent must indicate which, if any, subcontractors qualify as a Minority or Women Owned Business under IC 4-13-16.5-1. See Section 1.21 and Attachment A for Minority and Women Business information.

2.3.10 General Information

Each Respondent must enter your company's general information including contact information.

2.3.11 Experience Serving State Governments

Each Respondent is asked to please provide a brief description of your company's experience in serving state governments and/or quasi-governmental accounts.

2.3.12 Experience Serving Similar Clients

Each Respondent is asked to please describe your company's experience in serving clients of a similar size to the State that also had a similar scope. Please provide specific clients and detailed examples.

2.4 TECHNICAL PROPOSAL – **Attachment E and F**

The Technical Proposal must be divided into the sections as described below. Every point made in each section must be addressed in the order given. The same outline numbers must be used in the response. RFP language should not be repeated within the response. Where appropriate, supporting documentation may be referenced by a page and paragraph number. However, when this is done, the body of the technical proposal must contain a meaningful summary of the referenced material. The referenced document must be included as an appendix to the technical proposal with referenced sections clearly marked. If there are multiple references or multiple documents, these must be listed and organized for ease of use by the State. **The Technical Proposal Template is Attachment E and F.**

Monitoring of disproportionality compliance and providing a technical assistance resource center for Local Education Agencies – **Attachment E**

- 2.4.1 – Data
- 2.4.2 – General Timeline and Responsibilities
- 2.4.3 – Tools and Other Responsibilities
- 2.4.4 – Technical Assistance/Professional Development

Calculation of disproportionality data and providing a disproportionality data website for Local Education Agencies – **Attachment F**

2.4.1 – Data

2.4.2 – General Timeline and Responsibilities

2.4.3 – Tools and Other Responsibilities

2.5 COST PROPOSAL

The Cost Proposal Template is Attachment C

The cost proposal is broken down in three (3) categories as follow for the Monitoring of disproportionality compliance and providing a technical assistance resource center:

- LEA File Reviews
- Project Management
- Resource Center for LEA

The baseline is \$250,000.00 annually

The cost proposal is broken down in three (3) categories as follow for Calculation of disproportionality data and providing a disproportionality data website

- LEA Data Calculation
- Project Management
- Creation and Maintenance of Data Website

The baseline is \$115,000.00 annually

The Cost Proposal must be submitted in the original format. Any attempt to manipulate the format of the Cost Proposal document, attach caveats to pricing, or submit pricing that deviates from the current format will put your proposal at risk.

SECTION THREE

PROPOSAL EVALUATION

3.1 PROPOSAL EVALUATION PROCEDURE

The State has selected a group of personnel to act as a proposal evaluation team. Subgroups of this team, consisting of one or more team members, will be responsible for evaluating proposals with regard to compliance with RFP requirements. All evaluation personnel will use the evaluation criteria stated in Section 3.2. The Commissioner of IDOA or their designee will, in the exercise of their sole discretion, determine which proposals offer the best means of servicing the interests of the State. The exercise of this discretion will be final.

The procedure for evaluating the proposals against the evaluation criteria will be as follows:

- 3.1.1 Each proposal will be evaluated for adherence to requirements on a pass/fail basis. Proposals that are incomplete or otherwise do not conform to proposal submission requirements may be eliminated from consideration.
- 3.1.2 Each proposal will be evaluated on the basis of the categories included in Section 3.2. A point score has been established for each category.
- 3.1.3 If technical proposals are close to equal, greater weight may be given to price.
- 3.1.4 Based on the results of this evaluation, the qualifying proposal determined to be the most advantageous to the State, taking into account all of the evaluation factors, may be selected by IDOA and IDOE for further action, such as contract negotiations. If, however, IDOA and IDOE decide that no proposal is sufficiently advantageous to the State, the State may take whatever further action is deemed necessary to fulfill its needs. If, for any reason, a proposal is selected and it is not possible to consummate a contract with the Respondent, IDOA may begin contract preparation with the next qualified Respondent or determine that no such alternate proposal exists.

3.2 EVALUATION CRITERIA

Proposals will be evaluated based upon the proven ability of the Respondent to satisfy the requirements of the RFP in a cost-effective manner. Each of the evaluation criteria categories is described below with a brief explanation of the basis for evaluation in that category. The points associated with each category are indicated following the category name (total maximum points = 107). Negative points may be assigned in the cost score. Additionally, there is an opportunity for a bonus of five points if certain criteria are met. For further information, please reference Section 3.2.3 below. If any one or more of the listed criteria on which the responses to this RFP will be evaluated are found to be inconsistent or incompatible with applicable federal laws, regulations or policies, the specific criterion or criteria will be disregarded and the responses will be evaluated and scored without taking into account such criterion or criteria.

Summary of Evaluation Criteria:

Criteria	Points
1. Adherence to Mandatory Requirements	Pass/Fail
2. Management Assessment/Quality (Business and Technical Proposal)	60 available points
3. Cost (Cost Proposal)	-30 to +30 available points (5 bonus points are available if certain criteria is met)
4. Minority Business Enterprise Subcontractor Commitment	5 (1 bonus point is available, see Section 3.2.6)
5. Women Business Enterprise Subcontractor Commitment	5 (1 bonus point is available, see Section 3.2.6)
Total	100 (107 if bonus awarded)

All proposals will be evaluated using the following approach.

Step 1

In this step proposals will be evaluated only against Criteria 1 to ensure that they adhere to Mandatory Requirements. Any proposals not meeting the Mandatory Requirements will be disqualified.

Step 2

The proposals that meet the Mandatory Requirements will then be scored based on Criteria 2 and 3 ONLY. This scoring will have a maximum possible score of 90 points with a potential of 5 bonus points if certain criteria are met. All proposals will be ranked on the basis of their combined scores for Criteria 2 and 3 ONLY. This ranking will be used to create a “short list”. Any proposal not making the “short list” will not be considered for any further evaluation.

Step 2 may include one or more rounds of proposal discussions, oral presentations, clarifications, demonstrations, etc focused on cost and other proposal elements. Step 2 may include a second “short list”.

Step 3

The short-listed proposals will then be evaluated based on all the entire evaluation criteria outlined in the table above.

If the State conducts additional rounds of discussions and a BAFO round which lead to changes in either the technical or cost proposal for the short listed Respondents, their scores will be recomputed.

The section below describes the different evaluation criteria.

3.2.1 Adherence to Requirements – Pass/Fail

Respondents passing this category move to Phase 2 and proposal is evaluated for Management Assessment/Quality and Price.

The following 2 categories cannot exceed 90 points.

3.2.2 Management Assessment/Quality – 60 available points

3.2.3 Price – 30 available points

Price will be measured against the State's baseline cost for this scope of work. The cost that the State is currently paying or its best estimate will constitute the baseline cost. Cost scoring points will be assigned as follows:

- Respondents who meet the State's current baseline cost will receive zero (0) cost points.
- Respondents who propose a decrease to the State's current costs will receive positive points at the same rate as bid increasing cost.
- Respondents who propose an increase to the State's current cost will receive negative points at the same rate as bid lowering cost.
- Respondents who propose a 10% decrease to the State's current baseline cost will receive all of the available cost points.
- If multiple Respondents decrease costs below 10% of the current baseline, an additional 5 points will be added to the Respondent proposing the lowest cost to the State.

3.2.4 Minority (5 points) & Women's Business (5 points) Subcontractor Commitment - (10 points).

The following formula will be used to determine points to be awarded based on the MBE and WBE goals listed in Section 1.20 of this RFP. Scoring is conducted based on an assigned 10-point, plus possible 2 bonus-points, scale (MBE: Possible 5 points + 1 bonus point, WBE: Possible 5 points + 1 bonus Point). Points are assigned for respective MBE participation and WBE participation based upon the BAFO meeting or exceeding the established goals.

If the respondent's commitment percentage is less than the established MBE or WBE goal, the maximum points achieved will be awarded according to the following schedule:

%	1%	2%	3%	4%	5%	6%	7%	8%
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Pts.	.625	1.25	1.875	2.5	3.125	3.75	4.375	5.0
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NOTE: Fractional percentages will be rounded up or down to the nearest whole percentage. (e.g. 7.49% will be rounded down to 7% = 4.375 pts., 7.50% will be rounded up to 8% = 5.00 pts.)

If the respondent's commitment percentage is rounded down to 0% for MBE or WBE participation the respondent will receive 0 points.

If the respondent's commitment percentage is 0% for MBE or WBE participation, a deduction of 1 point will be discounted on the respective MBE or WBE score.

The respondent with the greatest applicable CUF participation which exceeds the stated goal for the respective MBE or WBE category will be awarded 6 points (5 points plus 1 bonus point). In cases where there is a tie for the greatest applicable CUF participation and both firms exceed the goal for the respective MBE/WBE category both firms will receive 6 points.

The Minority & Women's Business Enterprise Subcontractor Commitment form must be completed for each program area being bid.

3.2.5 Qualified State Agency Preference Scoring

When applicable, pursuant to Indiana Code 5-22-13, a qualified state agency submitting a response to this RFP will be awarded preference points for Minority, Women's, and Indiana Veteran Business Enterprise equal the Respondent awarded the highest combined points awarded for such preferences in the scoring of this RFP.

The Commissioner of IDOA or their designee will, in the exercise of their sole discretion, determine which proposal(s) offer the best means of servicing the interests of the State. The exercise of this discretion will be final.

